RegTech
THE REGTECH ASSOCIATION

MEMBER PROFILE

CLAIRE ROGERS
OHO

Oho is Australia's Award Winning automation Service for Initial and Ongoing Screening in Care and Community, enabling safer, faster verification of credentials.

THE PROBLEM

Poor credential management, mishandling of data and manual error allows unsuitable people to have access to vulnerable people, including children and those with disabilities.

Directors are liable for deploying employees that are unsuitable and there is reputational risk for organisations with inappropriate individuals working.

HOW WE SOLVE IT

Oho provides extensive credential management with rapid automated screening on hiring and continuous live verification against government registers to ensure rapid notification of status change. Fully automated SaaS that keeps organisations on the front foot of compliance to reduce their risk, provide an audit-proof trail, and reduce the administration burden. We replace non-compliant excel spreadsheets or integrate with HR systems to provide 100% currency and compliance. Oho is the only technology providing this service.

OUR CUSTOMER IMPACT

- Oho provides peace of mind for organisations helping them safeguard their clients and reach 100% compliance.
- Oho saves time and improves data management with a typical ROI of 3x against existing processes. Oho reduces time to hire by 80%.
- Through our always on screening platform, Oho helps protect over 2.8 million vulnerable Australians and has detected over 100 red flags since the beginning of Oho in 2021
- Providing ongoing credential verification for over 180 organisations across Australia, including Gymnastics Australia, Scope, AFL, St Vincent's de Paul and more, Oho has saved organisations a total of 45,000+ hours of administrative work

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CASE STUDY

Oho™

Scope is one of the largest not-for-profit disability service providers in Australia. Scope supports thousands of people with complex, physical and multiple disabilities.

The Challenge/Objectives

- Scope is committed to providing the best possible support for the community and prioritises the importance of client safeguarding and child safety.
- Ensuring all staff are safe to work with vulnerable clients and achieve 100% compliance with regulations.
- Manage the administration and verification of Working with Children Checks, NDIS Worker Screening Checks, AHPRA Registrations and Visa Entitlements all in the one location.
- Achieve full automation for ongoing credential screening processes and be confident their employees have the right to work at all times.

The Solution

Oho has enabled Scope to;

- Manage the required accreditations for 6,500 employees in one central easy-to-use SaaS platform.
- Automate the continuous verification of credentials for employees, volunteers and contractors.
- Rapidly act on accreditation expiries and red flags to ensure 100% compliance.
- Be confident that their 6,500 employees are accredited and have the right to work, prioritising the safeguarding of their people.

IMPACT

- Oho has conducted nearly 1 million verifications for Scope since they joined Oho in 2021
- 8000+ hours of administration saved
- 1000+ expiry events identified
- 3 red flags detected since 2021

Client Testimonial

"OHO has automated the process of manually verifying the currency of required employee accreditations across the business. This both saves time and provides us with confidence that if something changes, we'll be notified. Knowledge of these changes as quickly as possible is vital to our ability to maintain safety at our locations for both clients and employees."

– Head of Organisational Development, Scope